

## Best Practices for Handling Difficult Situations Where Patients Lack Capacity

June 20, 2024 11:00AM

Webinar

### Description

Health care entities have to know and understand who has the legal right to speak for patients, which means understanding the legal definition of when a patient lacks capacity. This talk educates health care providers on these legal standards as well as outlining best practices in handling these issues. The intent is to think through and plan for the real world ways these issues come up in practice. In addition, the talk will provide guidance for comprehensive plans and policies and procedures to aid practitioners and to protect health care providers in terms of legal compliance.

### Key Learning Objectives:

1. Legal definitions of lack of capacity in patients;
2. Understanding and reviewing difficult situations that arise and the legal issues involved.
3. Outlining best practices and how best to practice to address these difficult situations.

**Who Should Attend:** Health Care Administrators, including Compliance, Risk Management, HR, DON, and other operational staff.

**Instructor:** Heather Springer, Attorney; Woods, Fuller, Shultz & Smith, P.C.

### Continuing Education: Contact Hours: 1.0

*This workshop is designed to meet the continuing education requirements for the MN Board of Nursing & MN Board of Social Work. It is the responsibility of the attendee to determine whether these activities meet the current criteria for continuing education.*

### Registration Fees

**Medi-Sota Members: FREE**

**Non-Medi-Sota Members: \$60/Person**

**Register [HERE](#)**

Prior to the program, you will receive an email with course connection & materials. Registration Deadline: June 19th by 5 pm this ensures all registrants will receive course information & any materials in a timely manner. The recording will be available to all registrants for 60 days.

If you should have any questions, contact  
Alyssa Christianson or [achristianson@medi-sota.org](mailto:achristianson@medi-sota.org)

**Medi-Sota, Serving Rural Health**

*Cancellations must be made no later than 10 business days prior to the start of the course. The full course fee will be charged if cancellation is made in less than 10 business days. Full refunds will be given for all classes cancelled by Medi-Sota. Registration is transferable to another person.*